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Living Earth Crafts®

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# Introduction

Congratulations on your purchase of the Tribeca. The Tribeca is a well-built treatment and procedure chair married to a fully reclining massage table. The Tribeca features zero gravity, chair-to-table positioning, and programmable controls with presets. This fully reclining treatment chair has sleek styling and an ultra-luxurious cushioning and upholstery system, making it perfect for use in day spas, medi-spas and resorts.

The Tribeca is designed for licensed therapists and is intended to be used in a professional spa, massage studio, or similar commercial environment. While no special training is needed to operate the chair, for safety reasons it is important that the instructions contained in this manual are reviewed in detail before the first use. This manual should be read in its entirety by each professional who will be operating the chair to ensure the safety of both operator and client. This manual should be saved for future reference.

The Tribeca should not be used in any other manner than described in this manual. Please read, understand, and follow all safety warnings, labels, and instructions. Misuse, use of unnecessary force, or using the product for unintended or unauthorized procedures can result in injury to operator, client, and/or equipment.

Detailed instructions for use and maintenance can be found in this user manual. If you have further questions, please contact us at (800) 872-0560 for US customers, or (760) 597-2155 for international customers. We can also be reached via e-mail at [info@livingearthcrafts.com](mailto:info@livingearthcrafts.com)

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# SECTION 1: SAFETY INFORMATION

## Safety Symbols

Familiarize yourself with the following Safety & Warning symbols. They are designed to prevent damage and injury to you, your clients, and your new Living Earth Crafts product.

**IMPORTANT:** The important safety instructions and warnings in this manual cannot cover all possible problems and conditions that can occur. Use common sense and caution when installing, operating, or maintaining this appliance.



Indicates an imminently hazardous situation which could result in serious or fatal injury.



Indicates a potentially hazardous situation which could result in serious injury.



Indicates a potentially hazardous situation which could result in equipment damage and/or injury.

## IMPORTANT SAFETY INSTRUCTIONS - FOR COMMERCIAL USE ONLY

Read all instructions before using this product.



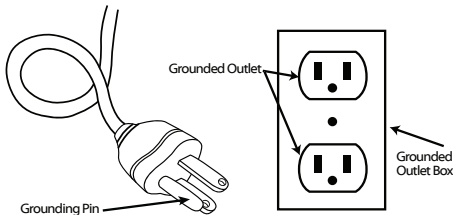
### RISK OF ELECTRIC SHOCK, FIRE, AND EXPLOSION

- 1) Always unplug this furnishing from the electrical outlet before servicing.
- 2) Never use this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the furnishing to a service center for examination and repair.
- 3) Keep the cord away from heated surfaces.
- 4) Do not use outdoors.
- 5) Do not operate where aerosol (spray) projects are being used or where oxygen is being administered.
- 6) To disconnect, turn all controls to the off position, then remove plug from outlet.
- 7) Connect this furnishing to a properly grounded outlet only. See Grounding Instructions.

## GROUNDING INSTRUCTIONS:

**POWER SUPPLY:** (120V AC grounded) Electrical limitations: Do not use extension cord with this product, plug directly into grounded outlet. **This product must be grounded.** If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. This three prong grounded plug will only fit into wall outlet one way. If the plug does not fit fully in the outlet, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

### NORTH AMERICA ONLY



### INTERNATIONAL VERSIONS ONLY

This product is for use on a nominal 220V-240V circuit and has a grounding plug (plug type varies by country). Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

## SECTION 1: SAFETY INFORMATION

### WARNING

**To reduce the risk of burns, fire, electric shock, or injury to persons:**

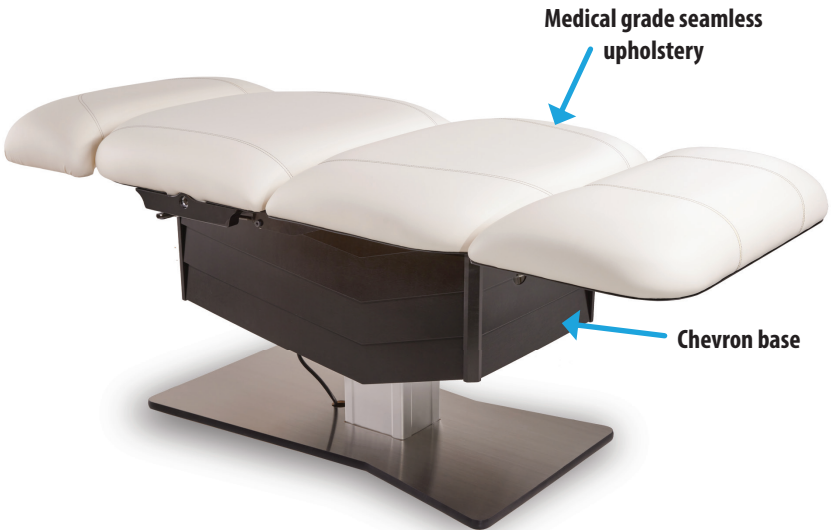
- 1) Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- 2) Do not operate this equipment unless properly trained.
- 3) Install this furnishing in treatment area not accessible to the public.
- 4) Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.
- 5) This product does not have "pinch point" protection. Only operate when no possibility of any portion of the body could be caught and injured while moving the chair upward/downward, or activating the back/foot tilt.
- 6) Do not use this furnishing to support video equipment such as televisions or computer monitors.
- 7) Never attempt to use the Head or Leg lift section to support concentrated weight such as sitting or standing

### CAUTION

- 1) When lowering any section of the chair, make sure that no supplies or any part of yours or your client's body is between the top of your chair and its base. This could result in injury, or could damage your chair as well as the item. It is recommended that you always return your furnishing to the lowest flat position to avoid leaving the base exposed.
- 2) When lowering the chair height, be sure there are no foreign obstacles underneath your chair that could obstruct it from lowering completely. This could damage your chair.
- 3) Never set anything under the chair frame to avoid collision if lowered.
- 4) Never operate your chair on an uneven surface. Adjust the leveling feet so that your chair is stable.
- 5) Never raise the head or leg section with a client in the prone position (face down.)
- 6) Never use or store your chair in a wet or very humid environment. Water and excessive moisture can damage the wood cabinet and electrical components. Evidence of exposure to water or moisture will void your warranty.
- 7) If you have purchased the Flexible Armrest Option, never use the Armrests as handholds or body support mechanisms, especially when setting clients on or off the chair.
- 8) Never drop or insert any object into any opening.

# SECTION 2: PRODUCT OVERVIEW

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*\*Chairs shown with optional accessories and/or finishes.  
Measurements may vary due to natural material variations.*

## SECTION 2: PRODUCT OVERVIEW

### Product Specifications

<b>Top Length</b>	73" (185 cm)
<b>Top Width</b>	26", 28", 30" (66 cm, 71 cm, 76 cm)
<b>Base Length</b>	38" (96.5 cm)
<b>Height Range</b>	23.75" - 39.5" (60.3 - 100.3 cm)
<b>Lift Capacity</b>	600 lbs

*\*Measurements may vary due to natural material variations.*

### Included Features

Feature	Standard	Optional
<b>Commercial-grade frame</b>	X	
<b>Fully motorized operation</b>	X	
<b>Deluxe Strata memory foam</b>	X	
<b>Zero Gravity</b>	X	
<b>Medical Grade Upholstery</b>	X	
<b>Pivot-Perfect™ side arms (28" &amp; 30" only)</b>	X	
<b>Hands-free foot control</b>		X

## SECTION 3: INSTALLATION

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Your Tribeca comes completely assembled and ready to use.

Once the chair is unpacked, follow the “Moving Your Chair” instructions below.

### Moving Your Chair



Your chair is very heavy - extreme caution should be used to avoid injury to yourself, others around you, and your chair. DO NOT lift or move without using proper safety procedures/equipment. DO NOT turn the chair on its side for any reason.

Lift your chair by grasping firmly from the bottom of the frame underneath the upholstered top. Do not try to lift from the upholstered top.



### Basic Setup Instructions

Once your chair is positioned for use, follow these steps:

- Plug the power cord into a grounded outlet that is properly rated for the chair.
- Arrange and secure power cord so it will not create a tripping hazard.
- Place the control(s) in locations where they are safe and accessible.
- Ensure the control(s) are not in danger of being crushed by the lift or tilt mechanisms.
- Follow the “Leveling Your Chair” instructions below.



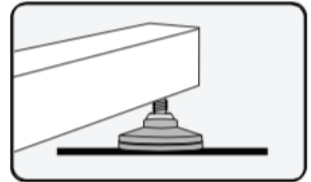
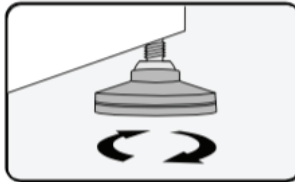
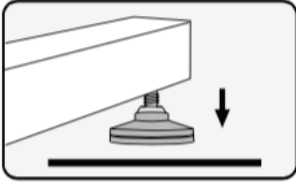
## SECTION 3: INSTALLATION

### Leveling Your Chair

Leveling, or balancing, your chair is very important during initial setup and routine maintenance. Your chair is equipped with leveling feet that can adjust to uneven floors.

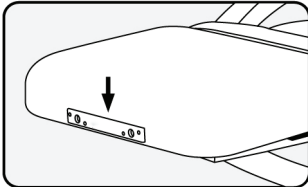
To adjust the leveler feet:

1. Place the chair in the position you plan to use it.
2. To determine which foot needs adjusting, attempt to “rock” your chair. If there is any movement, the leg that is lifting is the one that will need adjusting.
3. Raise chair height approximately 6 inches.
4. Using your hand, or a wrench if necessary, turn the leveling foot in the needed direction. (Counterclockwise will lower the overall height, clockwise will raise the overall height)



### Chair Accessories

All Tribeca chairs come with outlets at both ends, specifically designed for providing a fixed location for FacePillow platforms, salon pillows, and other accessories.



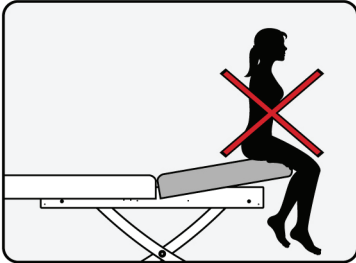
See the Living Earth Crafts website for all available accessories that will fit into the chair outlets.

# SECTION 4: OPERATING INSTRUCTIONS

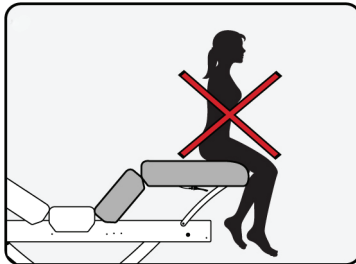
## Important Safety Notes



Always use extreme caution when making any position adjustments to your chair. Ensure all body parts and objects are clear from all moving parts. The described adjustments can be done with a client on the chair, but use caution to ensure that the client's weight is supported while positioning the chair section(s).



Do not sit or put unnecessary amounts of pressure on the back section of the chair when it is in tilt position of any level. This can damage or destroy the tilt mechanism and cause harm or bodily injury to persons. The tilt mechanism is intended solely to be used when a client is properly seated or laying on the chair. Damage caused in this manner may void the warranty.



Do not sit or put unnecessary amounts of pressure on the leg section of the chair when it is in tilt position of any level. This can damage or destroy the tilt mechanism and cause harm or bodily injury to persons. The tilt mechanism is intended solely to be used when a client is properly seated or laying on the chair. Damage caused in this manner may void the warranty.



DO NOT store or place anything under the backrest - this can damage the top and/or tilting mechanism. This area is not designed for storage or as an area to hold accessories and/or massage supplies while performing any type of service. Placing anything in this area can cause damage to the chair and/or object and will void your warranty.

## Electrical Specifications

Spec	North America	Europe/Asia
Input Voltage	120 VAC	230 VAC
Input Frequency	60 Hz	50 Hz
Consumption	2.5A, 300W	1.25A, 288W
Output	32 VDC	32 VDC
Duty Cycle	10%, 2 min/18 min	10%, 2 min/18 min

# SECTION 4: OPERATING INSTRUCTIONS

## Weight & Lift Capacities

**600 lbs.**

The Tribeca is powered by a heavy-duty electric lift actuator. The recommended lift capacity is 600 lbs.

**50 lbs.**

The back section and leg section has a maximum weight capacity of 50 lbs. These sections are not meant to hold full body weight.

## Hand Control Operation

Your hand control is already connected and ready for use. See below for a description of each button's functionality.



# SECTION 5: CARE & MAINTENANCE

## Cleaning & Ongoing Maintenance



### RISK OF ELECTRIC SHOCK

Always unplug this furnishing from the electrical outlet before cleaning.



DO NOT USE acetone, "Armor All" type cleaners, citrus-based cleaners, or industrial cleaners. These can seriously damage the upholstery. Such damage would not be covered under warranty.

With proper maintenance, your chair is designed to give you years of trouble-free operation. To ensure your chair will continue to function properly and keep its appearance, we recommend the following.

Category	Care Recommendation
Upholstery	Remove day-to-day dirt and smudges with a mild soap and water solution. For tough stains and to disinfect, use a (100 to 1) water to bleach solution. Spray a damp cloth with the solution to clean. After each cleaning, gently wipe the upholstery with a damp cloth and clean water, then allow upholstery to air dry before using or storing. For more difficult stains, please contact your dealer or please call us directly for guidance. For best results, use only the products suggested above.
Laminate	To clean the surface, use a damp cloth or sponge and a mild soap or detergent. Rinse thoroughly with warm water and wipe dry.
Electronics	Anti-static electronic aerosol dusters can be used to keep the surfaces of electronic components, power cables, and plugs free of dust.
Lubrication & Mechanical	The actuator or mechanical lift is maintenance free. Do not lubricate. Be careful to avoid application of sticky substances to the mechanism.
Leveling Feet	Regularly check to ensure the chair is level and stable. See page 6 for leveling instructions.

# SECTION 5: CARE & MAINTENANCE

## Troubleshooting

This helpful troubleshooting guide will provide you with information about how to recognize a problem with your chair, determine possible causes, and find a solution.

In the event your specific situation is not covered in this guide, please contact Living Earth Crafts so our technical support department can assist you. Beyond the troubleshooting guide below, do not attempt to repair the chair yourself. This can void your warranty.

Unauthorized service will not be covered. Please be sure to contact Living Earth Crafts Customer Service first. Living Earth Crafts Customer Service: (800) 358-8292, (760) 597-2155 Int'l

Issue	Solution
Chair does not adjust, controls not working	<ol style="list-style-type: none"><li>1. Ensure the chair is fully plugged in.</li><li>2. If using a dimmer switch, ensure it is turned to full power.</li><li>3. Ensure the outlet in your room is receiving power. This can be done by plugging in a small appliance and turning it on.</li><li>4. Ensure the switch on the attached power strip is turned on.</li><li>5. Check the fuse or circuit breaker for blown fuse or tripped breaker.</li><li>6. Ensure the controls are securely plugged into the junction box.</li></ol>

## Warranty Information

Living Earth Crafts (LEC) offers an industry best warranty against defects in materials, design, and workmanship, to the original owner, as follows:

- Frame - lifetime warranty\*
- Foam and upholstery covering - warranted for three (3) years
- Motors, controls, electronics - warranted for two (2) years, including parts and labor
- Accessories and options - warranted for one (1) year, unless otherwise noted

LEC may repair or replace defective components at our discretion. LEC will return the warranted product, standard shipping pre-paid, to customers in the continental US. International customers are responsible for any applicable duties and taxes, as well as all shipping charges inbound and outbound. Normal wear and tear, and costs associated with maintenance procedures, and damage caused by accident, misuse, improper maintenance, harsh operating environments or neglect (which includes tears in the upholstery and damage caused by harsh chemical-based cleaners) are not covered under this warranty. All warranties are limited to repair or replacement, at LEC's discretion, unless otherwise stated.

\*Lifetime warranty applies to the original owner, as long as you own your chair for 5 years after the model is discontinued, or 5 years for private label chairs.







## Contact Us

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Hours of operation:

Monday - Friday  
8:00 a.m. to 5 p.m. PST

Saturday - Sunday  
Closed

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